



Thank you for your understanding as we worked to establish procedures to reopen the Nokotsudo for family and friends to pay their respects. Social distancing and disinfecting procedures will be strictly practiced so we can do our best to ensure the safety of visitors and Betsuin Staff. Prior to entry, visitors must apply hand sanitizer (provided by the Betsuin) and masks must always be worn. The Nokotsudo and restrooms will be cleaned/disinfected before and after each visit.

Scheduling Your Visit

1. The best way to schedule a visit is to complete and submit a Google Form Reservation Request that can be found on the Betsuin website, buddhistchurch.org, along with a brief video of our procedure. If you are unable to schedule online, you may call the Betsuin at 916-446-0121.
2. A maximum number of 6 visitors will be allowed for a single appointment.
3. Reservation requests must be made at least 3 days in advance. Visits will be scheduled at the top of each hour to allow time for cleaning in-between appointments. Please limit your visit to 30 minutes *OR* you may reserve two consecutive time slots.
4. Appointment days are:
 - a. **Mondays** (except the last Monday of the month) and **Thursdays**, between 9:00-4:00 pm (last appointment at 3:00), and
 - b. **Saturdays**, between 9:00-2:00 (last appointment at 1:00).
5. All visits will be by reservation only and must be confirmed prior to visit. ***Drop-in visits cannot be accommodated.***

Entering the Betsuin and Nokotsudo

1. Visitors will be provided with the Gate Code to enter the Main Parking Lot. All entry and exit will be through the Courtyard Doors. The doors to Quinn Avenue and Riverside Blvd. will not be accessible at any time.
2. Doors to the Nokotsudo and to the restrooms will remain open for touchless entry/exit.
3. Some studies have shown that the virus can attach to smoke and prolong the time it is airborne. Incense and matches have been removed from the Nokotsudo for the time being.
4. Garden and Nokotsudo doors will remain open and air purifiers have been placed inside the Nokotsudo to facilitate fresh air circulation.

Additional Protocols

1. The Betsuin will provide the floral arrangement for the altar. We regret that flowers cannot be brought from home. If you wish to have flowers for a special occasion (memorial, birthday, etc.), please work directly with Kiyō's Floral Design (916-446-7136) for pick-up ***by Betsuin Staff.***
2. Restrooms - Air dryers have been disconnected/replaced by touchless paper towel dispensers.
3. No food or drink allowed inside the Betsuin nor the Nokotsudo.
4. Though the Office will be closed, envelopes can be left in the secure mail slot in the Office door. Office Staff will respond to notes left in the mail slot in a timely manner.